

### 03 / CARE Care & maintenance

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### LAM FRONTS





CARE & MAINTENANCE

LAM uses High Pressure Laminate (HPL), a material often used in public buildings that is designed to withstand extremely heavy use.

Arpa's HPL has been developed using Bloom technology to include 50% natural resins.

Please consult <u>Arpa's guidelines</u> for specific care & maintenance guidance. We strongly recommend following product suppliers guidance wherever possible.

# LAM Care

Here's what you need to know to maintain durability and beauty for years to come.



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

An HPL surface must be regularly cleaned. It requires no special maintenance, just a damp cloth and warm water or a mild non-aggressive detergent. Almost all common household cleaners can be used. For the most common stains, simply wipe the surface with warm water using a non-abrasive cloth. For more tenacious and consistent stains, we recommend using warm water with the addition of a mild detergent. If detergents are used, always rinse with plenty of warm water and end by drying with a clean cloth. Do not use abrasive cloths or scourers.

#### SPECIAL CLEANING

Ink or nail polish stains can be removed by locally using a suitable solvent (alcohol or acetone) applied on a clean cloth. In this case it is recommended to always follow the manufacturer's health and safety instructions. Complete cleaning by rinsing and subsequently drying. Paint and/or graffiti stains can be removed using specific organic solvents (always follow the manufacturer's health and safety instructions). Again, after using specific solvents, it is recommended to rinse well and dry.

#### AFTER CLEANING

After using any cleaner, rinse thoroughly with clean water and polish with a soft dry cloth. Proprietary window-cleaning products are excellent for avoiding and removing drying marks and smears on the final finish. Furniture polishes should not be used, as a build up of silicone wax on the surface may result in eventual discolouration and smear marks which can be very difficult to remove.

### MATT FRONTS



CARE & MAINTENANCE

### MATT uses Fenix super-matte High Pressure Laminate (HPL).

Fenix is a nanotech material and part of a new generation of 'smart' materials. With low light reflectivity, the surface is extremely opaque, anti-fingerprint and soft to the touch. Superficial micro scratches can be removed thermally.

Please consult <u>Fenix's guidelines</u> for specific care & maintenance guidance. We strongly recommend following product suppliers guidance wherever possible.

# MATT Care

Here's what you need to know to maintain durability and beauty for years to come.



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

Clean with a damp cloth and mild detergent and wipe dry to remove any residues. For the most common stains, you can simply clean the surface with warm water using a non-abrasive cloth.

#### SCRATCHES

Micro-scratches can be removed with an iron or a magic sponge. Please refer to the manufacturer's maintenance and cleaning information provided for <u>detailed instructions</u>.

#### STAINS

Tougher stains can be removed with non-abrasive household cleaners or solvents. For older, dried or caked-on stains, use a magic sponge or soft cloth to remove them.

#### AFTER CLEANING

After using any solvents, we recommend rinsing the surface with warm water and a detergent. Always rinse thoroughly with clean warm water to remove the detergent.

## WOOD FRONTS



CARE & MAINTENANCE

WOOD uses real wood veneers which are naturally beautiful and unique to the tree from which they are cut.

We buy from several renowned UK and European suppliers to guarantee the finest quality veneers for your project. Where possible, all our veneers are FSC or PEFC certified. With WOOD-E & WOOD-E+, every door and panel will be meticulously planned to ensure the grain runs through perfectly and all panels are edged with hardwood lipping.

All WOOD doors are coated in a clear matte lacquer as standard. If you have specified an oiled finish, please speak to your designer to confirm the oil used as this will depend on the veneer species.

# WOOD Care

WOOD veneer is a natural product, so it requires more attention than other surfaces. When properly cared for, it will last for many years and look even more beautiful with time.



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

Dust regularly with a slightly damp, soft, lint-free cloth. Wipe dry with a dry, soft cloth in the direction of the wood grain. Spills should be immediately wiped up with a damp cloth. Once a month clean the surface with a soft cloth dampened with a specialist cleaner such as Osmo Spray Cleaner.

#### SPECIAL CARE

Lacquer offers a layer of protection to the surface of your WOOD fronts. In the unlikely event that the lacquer is scratched, the door will need to be removed, sanded back and re-lacquered. Please contact a specialist if required.



#### CARE & MAINTENANCE



#### PLY EDGES

-P uses an 18mm birch plywood core, leaving the distinctive lines of the ply edge visible. Our Birch plywood is sourced from Europe and is either FSC or PEFC accredited. for low chemical emissions, manufactured by industry leaders Formica<sup>®</sup>. The edges of the doors are finished with Osmo Polyx Oil to seal them against marks and stains.

#### VALCHROMAT EDGES

-V uses a 16mm Valchromat core made from woodchip waste from pine sawmills and pallets. This material is known as an 'evolution of MDF' and is made by Investwood in Portugal. Their factory generates enough biomass to power itself without burning any fossil fuels. The dyes used are organic and its production complies with the lowest limits set by European standards for chemical emissions. The edges of the doors are finished with Rubio Monocoat to seal them against marks and stains.

#### TIMBER EDGES

-E/-E+ uses an 18mm moisture resistant MDF core with a 2mm/6mm timber edge. Our LAM-E and MATT-E edges will be oiled with 2 coats of Osmo Polyx Oil, our WOOD-E and -E+ doors will be lacquered unless otherwise specified.

# Edge Care

Here's what you need to know to maintain durability and beauty for years to come.



#### CARE & MAINTENANCE



#### OILED EDGES

For oiled edges, we recommend dusting regularly with a slightly damp, lint-free cloth. Wipe dry with a dry, soft cloth. Spills should be immediately wiped up with a damp cloth. Once a month, clean the surface with a soft cloth dampened with a specialist cleaner such as Osmo Spray Cleaner. We recommend re-oiling your doors every year to feed the wood and maintain its durability.

#### LACQUERED EDGES

For lacquered edges, we recommend dusting regularly with a slightly damp, lint-free cloth. Wipe dry with a dry, soft cloth. Spills should be immediately wiped up with a damp cloth. Once a month, clean the edges with a small amount of warm soapy water.





### STAINLESS STEEL



CARE & MAINTENANCE

Stainless steel is the ultimate durable worktop; hot pans straight from the oven onto the top – no problem, it's the choice of professional kitchens for good reason.

It can look great in a minimal style kitchen but also works well with a softer aesthetic as after a couple of years it will develop a beautiful patina.

## Stainless Steel Care



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

Clean the stainless steel regularly using a pH neutral detergent with a soft clean cloth. Rinse with water and dry with a cloth.

#### SPECIAL CLEANING

To maintain your worktops, we recommend a deep clean every 2-3 months. We suggest using Barkeepers' Friend by Astonish to remove marks and stains. It is available as a spray or cream, simply follow the instructions on the bottle.

#### STAINS

For more stubborn stains and limescale, we recommend Barkeepers' Friend Stain Remover powder. Mix the powder on top of the surface with warm water until it becomes a foamy paste. Rub in circular motions with a scouring pad. Leave to rest for 1 minute then rinse with plenty of hot water.

#### AFTER CLEANING

Proprietary window-cleaning products with a microfibre cloth are excellent for avoiding and removing drying marks on the final finish.

### QUARTZ



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Caesarstone Quartz is manufactured in Israel and composed of up to 93% natural quartz.

It is a popular worktop choice as it is clean, contemporary and hard-wearing. Here's what you need to know to maintain its durability and appearance for many years.

Please consult <u>Caesterstone's guidelines</u> for specific care & maintenance guidance. We strongly recommend following product suppliers guidance wherever possible.

Please visit Caesterstone to read more on their limited lifetime warranty. We guarantee our worktop installation workmanship for 1 year. Register <u>here</u> to activate Caesarstone's extended warranty.

### Quartz Care



#### CARE & MAINTENANCE



#### ROUTINE CLEANING

Clean the quartz regularly using warm water, mild detergent and a soft white cloth. Rinse away detergent with water and dry with a cloth.

#### SPECIAL CLEANING

To maintain your quartz worktops, we recommend a deep clean every 2-3 months. We suggest using Barkeepers' Friend by Astonish to remove marks and stains. It is available as a spray or cream, simply follow the instructions on the bottle.

#### **STAINS**

For more stubborn stains, we recommend Barkeepers' Friend Stain Remover powder. Mix the powder on top of the surface with warm water until it becomes a foamy paste. Rub lightly in circular motions with a scouring pad. Leave to rest for 1 minute then rinse with plenty of hot water.

#### AFTER CLEANING

Proprietary window-cleaning products with a microfibre cloth are excellent for avoiding and removing drying marks and smears on the final finish.

#### **EVERYDAY USE**

Extremely hot items, such as saucepans coming directly from the cooker or oven, should not be placed in direct contact with the surface. The use of chopping boards is advised for cutting.

# GRANITE



CARE & MAINTENANCE

Granite is by far the most practical natural stone for worktops as it is very tough and resistant to staining and scratches.

If properly maintained, your granite worktops will last you for many years to come. Our house granite is quarried in Portugal and fabricated in London. Although it is incredibly hardy, granite is a natural stone. Like all natural products, it demands a certain degree of care to keep it looking as good as new.

We can offer a variety of natural stones by request. We prefer to use natural stones quarried responsibly in Europe where possible.

### Granite Care



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

The best way to care for your granite worktops is to wipe them down after every use with a simple mix of soap and water. Buff dry with a soft cloth, it is important to dry off the worktop to avoid dull patches where hard water and soap residues may have been left behind. It is also wise to invest in a special cleaning solution for natural stone, for example Lithofin Power Clean. Follow product instructions carefully. Never use detergents, abrasive products, acidic chemicals or generic household cleaners.

#### SPECIAL CLEANING

Spillages of acidic substances i.e. vinegar, nail polish, lemon, lime or orange juice, red wine, perfume, detergent, oils and fats should be wiped clean straight away. Marble, honed or light coloured granites are much more porous so extra care must be taken, particularly with acidic substances which should be wiped off as soon as possible. No claims will be accepted relating to staining or scratching following installation. Your worktop has already been sealed at the factory and after installation but it is recommended to reseal them every year or so, dependent on use. Sealing is a process of closing the pores in the granite to make it resistant to staining and the absorption of chemicals and acids.

#### EVERYDAY USE

Extremely hot items, such as saucepans coming directly from the cooker or oven, should not be placed in direct contact with the surface. The use of chopping boards is advised for cutting.

### HØLTE



## INTEGRATED HANDLES



#### CARE & MAINTENANCE



#### **ROUTINE CLEANING**

Our integrated handles have a birch plywood or solid wood backing, finished with Osmo Polyx Oil. Wipe dust from inside the pull using a soft clean cloth. For marks or scratches on the backing, lightly rub with 360 grit sandpaper before applying a small amount of Osmo oil and removing any excess with a clean cloth.

Our Letterbox steel pulls have a steel backing plate, finished with powdercoating. Our brass version have a brass backing plate, finished with clear lacquer. Wipe dust from the inside the pull using a soft clean cloth. For more persistent marks or residue on the backing plate, use a small amount of mild detergent on a damp cloth. Remove excess water with a dry cloth.

### PHYSICAL HANDLES



#### CARE & MAINTENANCE



#### ROUTINE CLEANING

Most of our physical handles are made from folded steel with a powdercoated finish. Wipe clean with a soft cloth, using a small amount of mild detergent on a damp cloth for more persistent marks or residue. Remove excess water with a dry cloth.

For plated (unlacquered) finishes, we recommend the occasional use of a soft cloth and the use of a quality metal polish will help preserve the finish. For non-plated (unlacquered) finishes, we recommend the occasional use of a soft cloth and the use of a quality metal polish will help preserve the finish if highly polished. Antique unlacquered finishes are designed to naturally oxidise overtime.



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